



PASSPORT TO SERVICE

Publication Part No. LRL 19 11 99 901

Published February 2008 by Land Rover Technical Communications

Owner and Vehicle Identification

The following information should be completed by the Selling Retailer:

Vehicle Identification Number (VIN):

Key Code: _____

Owner _____

Address _____

City _____ Province _____ Postal Code _____

Phone _____ e-mail _____

Selling Retailer _____

Address _____

City _____ Province _____ Postal Code _____

Phone: *Sales* _____ *Service/Parts* _____

Retail delivery date _____

Entry into service date _____

Vehicle Warranty expiration date _____

- Former Land Rover company vehicle
- Former retail demonstrator vehicle
- Overseas delivery vehicle
- Vehicle covered by extended service contract

Speedometer / Odometer replacement at:

Date _____ Odometer _____

IMPORTANT: In the event that the original purchaser changes address or sells the vehicle, the postage-paid Vehicle Registration / Owner Information Change Card included in this book should be completed and sent to Land Rover Canada.

The owner must present this Passport to Service to obtain warranty repairs from an authorized Land Rover retailer.

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Using the Passport to Service

VEHICLE REGISTRATION; OWNER INFORMATION

At the time of original delivery, your Land Rover retailer will have placed your vehicle, your name and complete address in the Land Rover Canada vehicle registration file. A copy of this information appears at the front of this handbook. If any errors exist, please bring them to the immediate attention of your Land Rover retailer. Once registered, you are entitled to the benefits of the various applicable warranties as described herein.

Vehicle Registration / Owner Information Change Card

In the event that the vehicle is transferred to a new owner or the current owner's name or address should change, Land Rover Canada should be notified. Use the Vehicle Registration / Owner Information Change Card, included at the back of this handbook.

If the Vehicle Registration / Owner Information Change card has already been used, notify Land Rover Canada by postcard. Copy the complete Vehicle Identification Number (VIN) and supply the previous and new owner's name and address. Mail the card to:

Land Rover Canada
8 Indell Lane
Bramalea, Ontario
L6T 4H3
Attention: Customer Relationship Center

SCHEDULED VEHICLE MAINTENANCE

The Maintenance Schedules, found on pages 22 – 29, list all the required maintenance procedures and their intervals. Because of the need for specialized equipment and skills, it is strongly recommended that all service work be entrusted to an authorized Land Rover retailer.

Maintenance must be carried out at the specified intervals. After each maintenance service, confirm that the Maintenance Service Record has been completed (pages 30 – 33). Should the vehicle have a high proportion of short journeys or operate in severe conditions, Land Rover Canada recommends that the maintenance intervals be cut in half.

The Maintenance Schedule may be revised from time to time. Land Rover retailers will be notified of revisions by Service Policy Bulletins or Technical Bulletins.

Foreword

YOUR PASSPORT TO SERVICE

This handbook contains information and records essential for the understanding of Land Rover warranties and for the implementation of any necessary warranty rectification. It is recommended that you read the contents with care to familiarize yourself with the benefits available under the various warranties.

LAND ROVER ROADSIDE ASSISTANCE

We are committed to providing high levels of owner satisfaction and offering you the highest standard of customer service. Land Rover Canada is pleased to welcome you to *Land Rover Roadside Assistance*, a comprehensive program designed to enhance the satisfaction and security of owning a Land Rover automobile. The *Land Rover Roadside Assistance* program includes:

- Roadside assistance during your vehicle's New Vehicle Limited Warranty (4 years / 80,000 kilometers, whichever occurs first).
- 24-hour roadside emergency assistance plus trip interruption benefits, all available through a toll-free, 24-hour owner hotline.
- Computerized Trip Routing
- A 24-hour owner telephone hotline for questions about any elements of the *Land Rover Roadside Assistance* program:

**Roadside Assistance Line:
1-800-461-2325**

For full details on the *Land Rover Roadside Assistance* program, please refer to pages 20 – 21.

COMMUNICATION WITH LAND ROVER CANADA

Please direct all communication with Land Rover Canada using one of the following options:

Land Rover Canada
8 Indell Lane
Bramalea, Ontario
L6T 4H3
Attention: Customer Relationship Center
1-800-346-3493
Monday – Friday, 8:30 am – 7:00 pm EST
e-mail: canadian@landrover.com/ca

TIRE WARRANTY

Tires are warranted by the individual tire manufacturer indicated by the name brand of the tire (Continental, Dunlop, Goodyear, Michelin or Pirelli). Refer to the tire manufacturer's warranty pamphlet supplied with your owner information package. Your Land Rover retailer can provide tire information and will assist you in most instances. In the event your Land Rover retailer is unable to supply the information and assistance you require, please contact the tire manufacturer directly at the appropriate number listed below.

- For Continental tires: 1-800-461-1776
- For Dunlop or Goodyear tires: 1-800-387-3288
- For Michelin tires: 1-888-871-4444
- For Pirelli tires: 1-800-363-0583

Warranties: Summary of Warranties

The Land Rover warranties detailed in this booklet are issued by Land Rover Canada, the sole authorized importer of Land Rover vehicles in Canada, and cover only vehicles originally specified and built by Land Rover for the United States, Canada and Puerto Rico.

Land Rover warranties are in favor of the original purchaser and each subsequent owner during the respective warranty periods.

These warranties will be honored by any authorized Land Rover retailer in the world. However, Land Rover Canada will not cover the costs to modify the vehicle to meet legal requirements in another country, nor will Land Rover cover costs to convert or update the vehicle to local market specifications.

A summary of Land Rover warranties applicable to 2009 Model Year vehicles follows.

New Vehicle Limited Warranty

Bumper to bumper

4 years / 80,000 kilometers

Battery

4 years / 80,000 kilometers

Wear parts and service adjustments

1 year / 20,000 kilometers

Corrosion

6 years / unlimited distance

Emission Control System Warranties

Federal

Emission Design and Defect Warranty

2 years / 40,000 kilometers

- Certain emissions-related parts *
8 years / 130,000 kilometers

Emission Performance Warranty

2 years / 40,000 kilometers

- Certain emissions-related parts *
8 years / 130,000 kilometers

* Components noted with an asterisk in the parts list on page 12 are covered for eight (8) years or 130,000 kilometers, whichever occurs first.

Warranties: Vehicle Warranties

NEW VEHICLE LIMITED WARRANTY

Applicability: All 2009 Model Year Canadian specification Land Rover vehicles registered in Canada.

Warranty Limitations

This New Vehicle Limited Warranty is the only express warranty applicable to your vehicle. Land Rover North America, Inc., and Land Rover Canada neither assume, nor authorize anyone to assume for them, any other obligation or liability in connection with this warranty.

Limitation of Remedies

Under the warranty, it is agreed that the sole exclusive remedy against Land Rover North America, Inc., or Land Rover Canada and its authorized retailers shall be for the repair or replacement of defective parts as provided herein. The sole purpose of this exclusive remedy shall be to provide for the free repair and replacement of defective parts in the manner prescribed in this warranty. This exclusive remedy shall not be deemed to have failed its essential purpose so long as Land Rover North America, Inc., or Land Rover Canada through its authorized retailers, are willing and able to repair or replace defective parts in the prescribed manner.

Implied warranties; Consequential damages

Under the law, the owner may be entitled to the benefit of certain implied warranties:

- an implied warranty of merchantability (that your car is reasonably fit for the general purpose for which it was sold) or,
- an implied warranty of fitness for a particular purpose. (That your car is suitable for your special purposes).

These implied warranties are limited, to the extent allowed by law, to the time period covered by the written warranties, or to the applicable time period provided by provincial law, whichever period is shorter.

Land Rover Canada does not accept responsibility under any of the warranties in the Passport to Service for any consequential damage or commercial loss to the owner, or any incidental expenses, loss of time, or inconvenience.

Some provinces do not permit a limitation on how long an implied warranty will last, or on the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to the owner. This warranty gives owners specific legal rights, and they may also have other rights that vary from province to province.

NOTE: The information regarding limitations on incidental and consequential damages under the NEW VEHICLE LIMITED WARRANTY also applies to the EMISSION CONTROL SYSTEM WARRANTIES.

Warranties: Vehicle Warranties

Warranty Statement

Land Rover Canada warrants that during the warranty period, if a Land Rover vehicle is properly operated and maintained, repairs required to correct defects in factory-supplied materials or factory workmanship will be performed without charge upon presentation for service; any component covered by this warranty found to be defective in materials or workmanship will be repaired, or replaced, without charge.

Land Rover Canada and your authorized Land Rover retailer are not responsible for any time that you lose, for any inconvenience you might be caused, for the loss of your transportation, or for any other incidental or consequential damages you may have.

The warranty period for the vehicle begins on the date of the first retail sale, or on the date of entry into demonstrator service. The basic warranty period is for four (4) years or until the vehicle has been driven 80,000 kilometers, whichever occurs first.

Warranty Coverage

The New Vehicle Limited Warranty covers any factory-supplied component of the Land Rover vehicle that is defective during the basic warranty period, with the exception of tires and items such as:

- Lubricants
- Normal maintenance items
- Regularly scheduled maintenance, parts and labour
- Wear parts, except as listed below

The warranty includes any part scheduled for routine replacement during the warranty period if it is defective. If a part fails at the same time it is due for replacement it is not covered by the warranty.

Wear parts

Wear parts are warranted for one (1) year or until the vehicle has been driven 20,000 kilometers. Wear parts include the following:

- Brake pads – defect only *
- Manual transmission clutch components – defect only*
- Windshield wiper blades

* Brake pads and manual transmission clutch components are covered for defects in material and workmanship only. Normal wear is not covered by the New Vehicle Limited Warranty.

Brake discs (rotors)

Brake discs are covered for defects in material and workmanship only. Normal wear is not covered by the New Vehicle Limited Warranty.

Battery

The battery is warranted 100% for parts and labour for four (4) years or 80,000 kilometers, whichever occurs first.

Warranties: Vehicle Warranties

Service adjustments

Any adjustment necessary to correct a defect in materials or workmanship will be performed without charge for one (1) year or until the vehicle has been driven 20,000 kilometers. The term “adjustment” refers to minor repairs or adjustment not usually associated with the replacement of parts. Service adjustments include wheel and suspension alignment and wheel and tire balancing.

What is not Covered

Damage Caused by Accident; Alteration or Misuse of the Vehicle

Examples are:

- Damage caused by collision, fire, flood, theft, freezing, vandalism, riot, explosion, or objects striking the vehicle
- Misuse of the vehicle, such as negligence, overloading, racing, or using the vehicle as a stationary power source
- Alteration or modification of the vehicle, including changes to the body, chassis, or components after the vehicle leaves the control of Land Rover Canada
- Tampering with the vehicle, tampering with the emissions systems or with other parts that affect these systems
- Disconnection or alteration of the odometer, or where the actual distance cannot be determined due to the odometer being inoperative for an extended period of time
- Unauthorized replacement of the odometer / speedometer
- Use of contaminated or improper fuel or fluids
- Application of chemicals by the owner

Damage Caused by Use and/or the Environment

Surface corrosion and deterioration of paint, trim, and appearance items that result from use and/or exposure to the elements are not covered.

Examples are:

- Stone chips, scratches
- Dings or dents
- Road salt, tree sap
- Bird droppings
- Lightning, hail damage
- Windstorm damage
- Earthquake damage
- Water or flood damage

Damage Caused by Improper Maintenance

Damage caused by failure to maintain the vehicle, improperly maintaining the vehicle, or using the wrong fuel, oil, lubricants, or fluids is not covered. See the Owner's Manual for correct fluid levels, and the Maintenance Schedule in this handbook for proper ways to maintain your vehicle.

Examples are:

- Oil changes
- Engine tune-up
- Wiper blades
- Oils, lubricants and other fluids
- Oil / air filters
- Brake linings / pads
- Cleaning and polishing

Warranties: Vehicle Warranties

Other Items and Conditions not Covered by This Warranty

- Parts and accessories on your vehicle that are not Land Rover-approved and are installed by retailer's body shops or manufacturing companies other than Land Rover
- Vehicles reported as follows: dismantled, fire, flood, junk, rebuilt, reconstructed, salvaged, totaled or stolen.

Extra-Warranty Adjustment

Sometimes Land Rover Canada may offer a special adjustment program to pay all or part of the cost of certain repairs beyond the terms of the warranty. Check with your authorized Land Rover retailer, or contact the Land Rover Canada Customer Relationship Center as outlined on page 18, to determine whether any adjustment program is applicable to your vehicle. Please have available the following information:

- The model and the model year of your Land Rover vehicle
- The 17-digit Vehicle Identification Number (VIN) – located on a plate at the bottom left corner of the windshield; also shown on your vehicle's registration and insurance cards

Land Rover and Land Rover Canada reserve the right to make modifications in vehicles manufactured and/or sold by them at any time without incurring any obligation to make the same or similar modifications in vehicles previously manufactured and/or sold by them.

Warranties: Vehicle Warranties

CORROSION PROTECTION LIMITED WARRANTY

Applicability: All 2009 Model Year Canadian specification Land Rover vehicles registered in Canada.

Warranty Statement

Land Rover Canada warrants that if any corrosion perforation occurs on the body of a Land Rover vehicle within six (6) years, unlimited distance, from the date of first retail sale or the date of entry into demonstrator service, the panels affected by corrosion perforation will be repaired, or replaced, at no charge to the owner.

Warranty coverage

This warranty applies only to corrosion perforation of painted body panels or the body shell. Corrosion perforation means the corroding-through of the vehicle body from the inside to the outside.

Any part or component bolted or attached to the body, such as the suspension or exhaust systems, is not covered by the warranty because it is not part of the “body”. These components are covered by the New Vehicle Limited Warranty.

Sheet metal damage repairs

Any automotive body shop that is repairing sheet metal damage should be instructed to apply proper anti-corrosive materials to bring those repaired areas into conformity with the original protection provided by the manufacturer.

Aftermarket corrosion-proofing

The outer body panels are double-sided zinc-coated steel and aluminum alloy. The use of aftermarket applications that contain solvents could compromise this factory coating. Claims for future corrosion perforation repairs could be denied because the factory coating had been rendered ineffectual.

Warranties: Federal Emission Control System Warranties

EMISSION DESIGN AND DEFECT WARRANTY

Applicability: All 2009 Model Year Land Rover vehicles certified in accordance with Environment Canada which are registered and operated in Canada.

Warranty Statement

Under the Federal Emission Design and Defect Warranty, Land Rover Canada must provide coverage for two (2) years or 40,000 kilometers, whichever occurs first. Land Rover Canada has voluntarily extended this warranty to four (4) years or 80,000 kilometers, whichever occurs first.

The warranty period for the vehicle begins on the date of the first retail sale, or on the date of entry into demonstrator service and continues for four (4) years or until the vehicle has been driven 80,000 kilometers, whichever occurs first.

Items that require scheduled replacement are warranted up to the replacement interval as specified in the New Vehicle Limited Warranty.

Land Rover Canada warrants that Land Rover vehicles are designed, built, and equipped so as to conform at the time of sale with Environment Canada emission standards applicable at the time of manufacture, and are free from defects in factory-supplied materials and workmanship which could cause the vehicle to fail applicable regulations. You will not be charged for repair, replacement, or adjustments needed to correct emissions-related defects of the parts listed on page 12. Labour and diagnostic costs are included.

In addition, components noted with an asterisk in the parts list on page 12 are covered for eight (8) years or 130,000 kilometers, whichever occurs first.

Warranties: Federal Emission Control System Warranties

EMISSION PERFORMANCE WARRANTY

Applicability: All 2009 Model Year Land Rover vehicles certified in accordance with Environment Canada which are registered and operated in Canada.

Warranty Statement

The Federal Emission Performance Warranty is in effect for two (2) years or 40,000 kilometers, whichever occurs first, beginning on the date of the first retail sale or the date of entry into demonstrator service.

Under the Federal Emission Performance Warranty, Land Rover will repair, replace, or adjust, with no charge for labour, diagnosis or parts, any emission control device or system, if all of the following apply:

- **your Land Rover is maintained and operated in accordance with the written instructions for proper maintenance and use listed in the Owner's Manual and this Passport to Service, and**
- **your Land Rover fails to conform to the applicable emission standards as judged by an Environment Canada-approved emission test, and**
- **you are subject to a penalty or sanction (including the denial of the right to use the vehicle) under local, provincial, or federal law, and**
- **your Land Rover has not been tampered with, misused, or abused.**

In addition, components noted with an asterisk in the parts list on page 12 are covered for eight (8) years or 130,000 kilometers, whichever occurs first.

Warranties: Federal Emission Control System Warranties

EMISSION CONTROL SYSTEM WARRANTIES COVERAGE

The following is a list of the parts that are covered under the Federal Emission Control System Warranties.

- **Air/Fuel Metering System**
 - Feedback control system
 - Altitude compensation system
 - Deceleration controls
 - Fuel injectors
- **Ignition System**
 - Ignition coil assemblies
 - Ignition control sensors
 - Spark plugs and ignition wires
- **Evaporative Emission Control System**
 - Vapor storage canister and filter
 - Purge valve
 - Fuel filler cap, neck and restrictor
 - Fuel tank
 - Fuel pump assembly
 - Exhaust gas recirculation (EGR) valve
- **Positive Crankcase Ventilation (PCV) System**
 - PCV valve
- **Exhaust System**
 - Catalytic converter(s) *
 - Oxygen exhaust gas sensors
- **Electronic Engine Controls**
 - Engine parameter sensors and controls
 - Air flow meter
 - Engine control module (ECM) *
- **Other**
 - Supercharger assembly (supercharged models only)
 - Malfunction indicator light (MIL)
 - Transmission control module (TCM)
 - Hoses, clamps, brackets, pipes, gaskets, belts, seals and connectors used in the systems listed here

* Parts covered for eight (8) years or 130,000 kilometers

Warranties: Guidelines Applicable to Warranties

OWNER'S RESPONSIBILITIES

All warranties except the Corrosion Protection Limited Warranty

It is the owner's responsibility to follow the Maintenance Schedule as detailed in the Owner's Manual and this Passport to Service. Land Rover vehicles should have their first scheduled maintenance (oil service) at 12,000 kilometers or 6 months from the date of delivery, whichever occurs first. Subsequent maintenance must be carried out at intervals not to exceed 6 months or 12,000 kilometers (oil service) or 12 months / 24,000 kilometers (main service), whichever occurs first.

The owner must maintain a record of when and where each scheduled maintenance service was performed. The date and odometer reading should be recorded in the Maintenance Service Record section of this handbook (pages 30 – 33). Land Rover Canada may request proof that the required scheduled maintenance service has been performed at the correct time.

Scheduled maintenance may be performed by any service agency that is in the business of servicing this type of vehicle. The vehicle owner may also perform the maintenance; however, he may be required to show that the proper parts were used and that he was able to perform the maintenance correctly. Repair costs during the warranty period resulting from improper maintenance performed by anyone other than an authorized Land Rover retailer are the responsibility of the vehicle owner.

The instructions in the Owner's Manual and this Passport to Service specify that certain service parts are to be replaced at recommended intervals. These replacement parts are not covered by any Vehicle Emission Warranty at any time unless the service part is shown to be defective during the warranty period.

It is the owner's responsibility to use premium unleaded gasoline only, as specified in the Owner's Manual. The use of leaded or alternative fuels could adversely affect the emission control system – causing the vehicle to fail an emission test – and may cause other vehicle running concerns. Subsequent repairs are the responsibility of the owner. Consult an authorized Land Rover retailer as to when alternative fuel blends may be used, and the limitations involved.

All receipts covering maintenance work, and the Maintenance Record, should be transferred to the new owner if the vehicle is sold.

Warranties: Guidelines Applicable to Warranties

WHO MAY PERFORM WARRANTY WORK

New Vehicle Limited Warranty

Only authorized Land Rover retailers may perform repairs, adjustment and replacement of parts under the Land Rover New Vehicle Limited Warranty. In an emergency situation, when no authorized Land Rover retailer is available and it is not possible to get the vehicle to such a retailer, necessary repairs effected by any available service establishment may be covered by the warranty. The owner is entitled to reimbursement for emergency repairs to items covered under this warranty, but the reimbursement is not to exceed the manufacturer's suggested retail price for all warranted parts replaced, labour charges based on the manufacturer's recommended time allowance for the warranty repair and the geographically appropriate hourly labour rate. Replaced parts and paid invoices must be presented at an authorized Land Rover retailer as a condition of reimbursement for emergency repairs not performed at an authorized Land Rover retailer.

Corrosion Protection Limited Warranty

Only authorized Land Rover retailers may perform repairs and replacement of parts under the Land Rover Corrosion Protection Limited Warranty.

Emission Control System Warranties

Repair to, or replacement of, any emission control system part found to be defective and covered by a Land Rover warranty will be performed by the authorized Land Rover retailer at his place of business at no charge to the owner for labour (including diagnosis) and parts.

The owner may elect to have maintenance, replacement, or repair of the emission control system performed by any automobile repair establishment or individual. The owner may elect to use parts other than Land Rover-approved service or remanufactured parts without invalidating this warranty; however, the cost of such service and parts will not be covered under the warranty.

While it is preferable that emission control system maintenance and repair work be performed by an authorized Land Rover retailer, the validity of Land Rover emission warranties does not depend on it. Maintenance, replacement, or repair of emission control devices and systems may be performed by any automotive repair establishment or individual, using a certified part. Furthermore, the validity of the warranty does not depend on the use of any particular brand of replacement parts.

Warranties: Guidelines Applicable to Warranties

REPLACEMENT EMISSION PARTS

The Land Rover emission control system was designed, built, tested and certified using genuine Land Rover parts, and the vehicle is certified by the manufacturer as being in conformity with Environment Canada emission control regulations. It is recommended that any replacement parts used for maintenance, repair, or replacement be Land Rover-approved service or remanufactured parts.

The use of replacement parts that are not of equivalent quality may impair the effectiveness of the emission control system. An owner using such parts should make sure that they are warranted by the manufacturer to be equivalent to genuine Land Rover parts in performance and durability.

The use of non-Land Rover-approved parts does not automatically invalidate the warranty. However, such parts are not covered under the warranty unless the non-Land Rover part is damaged by a Land Rover-approved service or remanufactured part.

CONDITIONS FOR ACCEPTANCE OF EMISSION CONTROL SYSTEM WARRANTY LIABILITY

Land Rover Canada will not deny warranty liability resulting from:

- Properly installed, certified parts used in maintenance or repairs
- Any cause attributable to the manufacturer
- Warranty or pre-delivery work performed by the selling retailer (or by any other authorized service facility)

Nor will Land Rover Canada deny such coverage because of work performed in an emergency situation to rectify an unsafe condition (including an unsafe driveability condition) attributable to the manufacturer if the owner has taken timely steps to put the vehicle back in proper operating condition.

Land Rover Canada will not reject any claim because of the use of an uncertified or unapproved part, or for noncompliance with any maintenance instruction, unless this action has caused the vehicle to fail to comply with emission standards.

WARRANTY COVERAGE FOR ALTERED OR CONVERTED VEHICLES

All Land Rover vehicles incorporating alterations or conversions outside of Land Rover authorized programs will continue to carry the Land Rover Canada warranty only on those areas of the vehicle that are not affected by the alteration or conversion.

Warranties: Obtaining Warranty Repairs

HOW TO OBTAIN WARRANTY REPAIRS

New Vehicle Limited Warranty, Corrosion Protection Limited Warranty

To obtain repairs, replacements, service adjustments or wear parts replacement under your limited warranty, you must present your vehicle to an authorized Land Rover retailer (unless it is an “emergency repair” as defined on page 14 of this handbook) within the applicable warranty period and request the warranty service you would like to receive. When making warranty repairs, the retailer will use genuine Land Rover parts, remanufactured parts authorized by Land Rover Canada, or other parts authorized by Land Rover Canada.

Federal Emission Control System Warranties

A warranty claim made under either the Emission Design and Defect Warranty or the Emission Performance Warranty may be submitted by bringing the Land Rover vehicle to any authorized Land Rover retailer or to any facility authorized by Land Rover Canada to perform such work or service. If the emission warranty claim is accepted, it will be the obligation of Land Rover Canada to make all adjustments, repairs or replacements needed to ensure that the vehicle complies with applicable Environment Canada emission standards, and that the vehicle will continue to comply and operate safely throughout the warranty period (provided the Land Rover vehicle is properly maintained and operated). The warranty work required will be performed at the expense of Land Rover Canada only if the repairs are performed by an authorized Land Rover retailer or by any facility authorized by Land Rover Canada to perform such work or service.

Warranties: Obtaining Warranty Repairs

Most authorized Land Rover retailers will be able to inform owners promptly as to whether a claim under either vehicle emission warranty is covered. If the retailer informs the owner that an emission warranty claim is not covered, the claim will be sent to Land Rover Canada for a final determination. Land Rover Canada must render a final decision within 30 days of the date the vehicle was presented to an authorized Land Rover retailer or facility for emission related repair, or within the time period set by local, provincial or federal law for vehicle repairs to be completed without incurring further penalties or sanctions, whichever period is shorter. However, this time period may be extended if the owner requests a delay, or if an event occurs that is not attributable to Land Rover Canada or to the authorized repair facility. If Land Rover Canada agrees that the claim is not valid, a written explanation of the reasons why the claim is being denied will be provided.

If, under the Emission Performance Warranty only, a final determination is not received during the required time period, and the failure is not attributable to the owner / operator or to events that are beyond the control of the repair facility and Land Rover Canada, Land Rover Canada will be responsible for repairing the Land Rover vehicle's emission control system free of charge. Similarly, if, under the Emission Performance Warranty only, the authorized repair facility is unable (for reasons not attributable to the owner / operator or to events that are beyond the control of the repair facility and Land Rover Canada) to repair the Land Rover vehicle within the required time period, the owner shall be entitled to have the warranty remedy performed at the expense of Land Rover Canada by any repair facility of the owner's choosing.

If the Land Rover vehicle must be tested, or other procedures must be performed to determine that the emission claim is valid, Land Rover Canada must pay those expenses. However, if it is determined that there is reason to reject the claim, these expenses are the responsibility of the vehicle owner.

Further information concerning the vehicle emission control system warranties may be obtained by contacting the Land Rover Canada Customer Relationship Center. Refer to page 18 for the address and telephone number. Information may also be obtained and violations of warranty terms may be reported by contacting Environment Canada.

Customer Assistance

CUSTOMER RELATIONSHIP CENTER

If you are dissatisfied with warranty repairs performed on your Land Rover, the following steps should be taken to address your concerns:

- Discuss your concern with the retailer's Service Manager and, if necessary, the owner or General Manager / Centre Manager of the Land Rover retailer.
- If the retailer cannot resolve the concern to your satisfaction, you may contact the Land Rover Customer Relationship Center using one of the following options:

Land Rover Canada
8 Indell Lane
Bramalea, Ontario
L6T 4H3

Attention: Customer Relationship Center

1-800-346-3493

Monday – Friday, 8:30 am – 7:00 pm EST

e-mail: canadian@landover.com/ca

When contacting Land Rover Canada by telephone, a Customer Relationship Center Representative will answer your call and help to resolve your concern. Customer Relationship Center Representatives are available Monday through Friday between the hours of 8:30 am and 6:00 pm, EST.

In order to expedite resolution of your concern, please provide the Customer Relationship Center Representative with the following information:

- The model and model year of your Land Rover vehicle
- The 17-digit Vehicle Identification Number (VIN) – located on a plate at the bottom left corner of the windshield; also shown on your vehicle's registration and insurance cards
- Approximate odometer reading
- The servicing retailer's name and address
- Brief details of the concern.

Province-sponsored arbitration programs

Land Rover Canada participates in province-sponsored arbitration programs where they are available and required by law. These dispute settlement mechanisms are essentially third party mediation panels.

Customer Assistance

Mediation / Arbitration Program (CAMVAP)

If efforts by Land Rover Canada and your Land Rover retailer to resolve a factory-related vehicle service concern prove unsatisfactory, Land Rover Canada participates in an impartial third-party mediation / arbitration program administered by the Canadian Motor Vehicle Arbitration Plan (CAMVAP).

The CAMVAP program is a straightforward and relatively speedy alternative for resolving a disagreement when all other efforts to produce a settlement have failed. The program is without cost to you and is designed to eliminate the need for lengthy and expensive legal proceedings.

In the CAMVAP program, impartial third-party arbitrators will conduct an informal hearing at a mutually convenient time and place. The arbitrators review the positions of both parties, make decisions and, where appropriate, render awards to resolve disputes. CAMVAP decisions are fast, fair and final, as the arbitrator's award is binding on both you and Land Rover Canada.

CAMVAP services are available in all Canadian provinces and territories. For more information, without charge or obligation, call your CAMVAP provincial administrator directly at 1-800-207-0685.

REPORTING SAFETY DEFECTS

If you believe that your vehicle has a defect which could cause a crash or could cause injury or death, you should immediately inform Transport Canada in addition to notifying Land Rover Canada.

If Transport Canada receives similar complaints, it may open an investigation, and if it finds that a safety defect exists in a group of vehicles, it may order a recall and remedy campaign. However, Transport Canada cannot become involved in individual problems between you and your retailer or Land Rover Canada.

Land Rover Roadside Assistance Program

LAND ROVER ROADSIDE ASSISTANCE PROGRAM

As part of the Land Rover commitment to a pleasurable driving experience, the Land Rover Roadside Assistance program is furnished at no additional cost to you for the term of your New Vehicle Limited Warranty (4 years / 80,000 kilometers, whichever occurs first).

The benefits detailed here are available 24 hours a day, 365 days a year, through our toll-free telephone number:

**Roadside Assistance Line:
1-800-461-2325**

Roadside Assistance Program Benefits

24-Hour Emergency Towing

In the event of a warranty-related disablement involving your Land Rover vehicle that renders the vehicle inoperative, Land Rover Roadside Assistance will arrange to transport your vehicle to the nearest authorized Land Rover retailer or qualified repair facility. This service will be provided throughout the U.S., Canada and Puerto Rico at no cost to you if required at any time during the term of your New Vehicle Limited Warranty (4 years / 80,000 kilometers, whichever occurs first). Your vehicle must be accessible to our dispatched transport facility (as determined by our facility) to receive this service.

24-Hour Roadside Assistance

Should you accidentally run out of fuel, require a battery jump, or need help in changing a flat tire, Land Rover Roadside Assistance will dispatch a facility to deliver a small quantity of gas, change a flat tire with your inflated spare, or arrange a battery jump to allow you to proceed to your destination. If you require lock-out assistance, your vehicle will be towed to the nearest authorized Land Rover retailer for unlocking. These services will be provided at no cost to you if required at any time during the term of your New Vehicle Limited Warranty (4 years / 80,000 kilometers, whichever occurs first).

Trip Interruption Benefits

Trip interruption benefits are provided in the event of a warranty-related disablement that occurs more than 80 kilometers from your primary residence. Reasonable reimbursement for meals, lodging and alternate transportation expenses are included unless you have already reached your final destination*. Original receipts must be provided. It is required that you contact Land Rover Roadside Assistance to obtain pre-authorization of claim expenses.

Once authorization has been given for trip interruption benefits, the Land Rover Roadside Assistance representative will assist you in making necessary arrangements. Insurance deductibles, expenses and claims paid by your insurance company or other provider are not eligible for reimbursement.

* **PLEASE NOTE** that reimbursement for meals and lodging is not extended if you have already reached your final destination.

Land Rover Roadside Assistance Program

Land Rover Retailer Locator Service

Land Rover Roadside Assistance will provide owners with the location and phone number of the nearest authorized Land Rover retailer. When traveling, this will enable you to locate Land Rover authorized parts and service via a simple toll-free call from anywhere in Canada or the United States.

Land Rover Computerized Trip Routing Service

What better way to enjoy your Land Rover than to drive it, and the best way to plan a trip in your Land Rover is the Computerized Trip Routing and Map Service provided by Land Rover Roadside Assistance.

The trip routing package includes everything you will need to get a trip in your Land Rover off to a great start:

- A custom computerized trip routing showing roads to be traveled for faster or for scenic routes, distance between stops, route numbers, projected driving time, and more. This easy-to-follow comprehensive trip routing information is compiled from our data bank of over 160,000 cities and towns all across Canada and the United States. Our data bank is updated regularly to provide the most accurate service.
- A map of Canada and the United States and companion maps to complement the routing.

In short, Land Rover Computerized Trip Routing provides you, at no cost, with everything you need to plan a great trip in your Land Rover. Plus, you have the peace of mind that we're on call to provide assistance to you 24 hours a day. To order your customized routing, simply call the 24-Hour toll-free Roadside Assistance Line (1-800-461-2325).

Using Land Rover Roadside Assistance

If your Land Rover vehicle becomes disabled while in operation, proceed as follows:

- Call the 24-hour toll-free Roadside Assistance Line:

**Roadside Assistance Line:
1-800-461-2325**

- Provide the Land Rover Roadside Assistance representative with your name, the 17-digit Vehicle Identification Number (VIN), the current odometer reading of your Land Rover vehicle, the vehicle location, a telephone number where you can be reached, and a brief description of the problem. The VIN appears on the Owner and Vehicle Identification page of this booklet, on your insurance card, and on the plate located at the bottom left of the vehicle windshield.

The Land Rover Roadside Assistance representative will work with you to find the best solution to the problem. If it is safe to do so, it is recommended that you remain with the vehicle until assistance arrives.

Exceptions

The Land Rover Roadside Assistance program does NOT cover the following:

- Land Rover rental fleet vehicles
- Disablement caused by collisions, accidents, or vandalism.

NOTE: Should the vehicle have a high proportion of short journeys or operate in severe conditions, Land Rover Canada, recommends that the maintenance intervals be cut in half. Contact your Land Rover retailer for additional information and recommendations.

		Nominal Maintenance Interval – whichever occurs first (based on expected vehicle display).																			
Type	OIL A	OIL B	OIL A	OIL B	OIL A	OIL B	OIL A	OIL B	OIL A	OIL B	OIL A	OIL B	OIL A	OIL B	OIL A	OIL B					
Kilometers x 1000	12	24	36	48	60	72	84	96	108	120	132	144	156	168	180	192	204	216	228	240	
Months	6	12	18	24	30	36	42	48	54	60	66	72	78	84	90	96	102	108	114	120	
Miles x 1000	7.5	15	22.5	30	37.5	45	52.5	60	67.5	75	82.5	90	97.5	105	112.5	120	127.5	135	142.5	150	
Change engine oil and replace filter	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
VEHICLE INTERIOR																					
Reset the Service Interval Indicator	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Check operation of all lights, warning indicators and horn	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Check operation of front/rear wiper washer systems	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Check condition and security of seats and seat belts	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Replace pollen filter	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
VEHICLE EXTERIOR																					
Check condition of wiper blades	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Check operation of all door/flap/hood checks and catches; lubricate door checks	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Conduct corrosion warranty inspection	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
ENGINE COMPARTMENT																					
Check battery condition; check / top up electrolyte level	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Check / top up fluid levels (brake, power steering, windshield washer)	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Check / top up coolant level; check specific gravity	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Check condition of accessory drive belt(s)	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Change brake fluid: every 3 years																					
Change engine coolant: every 10 years																					

Nominal Maintenance Interval – whichever occurs first (based on expected vehicle display).																				
Type	OIL A	OIL B	OIL A	OIL B	OIL A	OIL B	OIL A	OIL B	OIL A	OIL B	OIL A	OIL B	OIL A	OIL B						
Kilometers x 1000	12	24	36	48	60	72	84	96	108	120	132	144	156	168	180	192	204	216	228	240
Months	6	12	18	24	30	36	42	48	54	60	66	72	78	84	90	96	102	108	114	120
Miles x 1000	7.5	15	22.5	30	37.5	45	52.5	60	67.5	75	82.5	90	97.5	105	112.5	120	127.5	135	142.5	150
SERVICE																				
ENGINE COMPARTMENT (CONTINUED)																				
Replace spark plugs																				
Replace air cleaner element				•				•												•
Replace accessory drive belt														•						
VEHICLE UNDERBODY																				
NOTE: Remove all road wheels before inspecting brake components.																				
Inspect brake pads for wear, calipers for leaks, and disks for condition																				
Lubricate wheel centers																				
Check operation of parking brake																				
Inspect tire pressures, condition, and tread depth																				
NOTE: Refit wheels to opposite sides of the same axle, unless vehicle is fitted with unidirectional tires.																				
Inspect exhaust system																				
Inspect for fluid leaks																				
Inspect condition and operation of suspension and steering components																				
Inspect fuel, hydraulic and fluid pipes, hoses and unions																				
Inspect electrical harnesses, routing and connections																				
Replace all flexible brake hoses: every 6 years																				
Change transmission fluid and filter: every 10 years																				
Change rear differential oil: every 10 years																				
Change transfer box oil: every 10 years																				
Conduct road test																				

NOTE: Should the vehicle have a high proportion of short journeys or operate in severe conditions, Land Rover Canada, recommends that the maintenance intervals be cut in half. Contact your Land Rover retailer for additional information and recommendations.

		Nominal Maintenance Interval – whichever occurs first (based on expected vehicle display).																			
Type	OIL	A	OIL	B	OIL	A	OIL	B	OIL	A	OIL	B	OIL	A	OIL	B	OIL	A	OIL	B	
Kilometers x 1000	12	24	36	48	60	72	84	96	108	120	132	144	156	168	180	192	204	216	228	240	
	6	12	18	24	30	36	42	48	54	60	66	72	78	84	90	96	102	108	114	120	
	Miles x 1000	7.5	15	22.5	30	37.5	45	52.5	60	67.5	75	82.5	90	97.5	105	112.5	120	127.5	135	142.5	150
Change engine oil and replace filter	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
VEHICLE INTERIOR																					
Reset the Service Interval Indicator	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Check operation of all lights, warning indicators and horn	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Check operation of front/rear wiper washer systems	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Check condition and security of seats and seat belts	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Replace pollen filter	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
VEHICLE EXTERIOR																					
Check condition of wiper blades	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Check operation of all door/flap/hood checks and catches; lubricate door checks	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Conduct corrosion warranty inspection	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
ENGINE COMPARTMENT																					
Check / top up fluid levels (brake, power steering, windshield washer)	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Check / top up coolant level; check specific gravity	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Check condition of accessory drive belt(s)	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Change brake fluid: every 3 years																					
Change engine coolant: every 10 years																					
Replace spark plugs: V6																					
Replace spark plugs: V8																					

Nominal Maintenance Interval – whichever occurs first (based on expected vehicle display).																					
Type	OIL	A	OIL	B	OIL	A	OIL	B	OIL	A	OIL	B	OIL	A	OIL	B					
Kilometers x 1000	12	24	36	48	60	72	84	96	108	120	132	144	156	168	180	192	204	216	228	240	
Months	6	12	18	24	30	36	42	48	54	60	66	72	78	84	90	96	102	108	114	120	
Miles x 1000	7.5	15	22.5	30	37.5	45	52.5	60	67.5	75	82.5	90	97.5	105	112.5	120	127.5	135	142.5	150	
ENGINE COMPARTMENT (CONTINUED)																					
Replace air cleaner element																					
Replace accessory drive belt: V6																					
Replace accessory drive belts: V8																					
VEHICLE UNDERBODY																					
NOTE: Remove all road wheels before inspecting brake components.																					
Inspect brake pads for wear, calipers for leaks, and disks for condition																					
Lubricate wheel centers																					
Check adjustment of electronic parking brake																					
Inspect tire pressures, condition, and tread depth																					
NOTE: Refit wheels to opposite sides of the same axle, unless vehicle is fitted with unidirectional tires.																					
Inspect exhaust system																					
Inspect for fluid leaks																					
Inspect condition and operation of suspension and steering components																					
Inspect fuel, hydraulic and fluid pipes, hoses and unions																					
Check tie rod end torque; tighten to 76 Nm (56 lb-ft.)																					
Inspect electrical harnesses, routing and connections																					
Replace all flexible brake hoses: every 6 years																					
Change transmission fluid and filter: every 10 years																					
Change rear locking differential oil																					
Change front and rear axle oil (non-locking differential): every 10 years																					
Change transfer box oil; replace drain and fill plugs and washers																					
Conduct road test; select LOW range gears and drive the vehicle 3 – 4 vehicle lengths, then reselect HIGH range gears																					

2009 MY Maintenance Schedule Range Rover Sport

NOTE: Should the vehicle have a high proportion of short journeys or operate in severe conditions, Land Rover Canada recommends that the maintenance intervals be cut in half. Contact your Land Rover retailer for additional information and recommendations.

		Nominal Maintenance Interval – whichever occurs first (based on expected vehicle display).															
Type		OIL A	OIL B	OIL A	OIL B	OIL A	OIL B	OIL A	OIL B	OIL A	OIL B	OIL A	OIL B	OIL A	OIL B	OIL A	OIL B
Kilometers x 1000	12	24	36	48	60	72	84	96	108	120	132	144	156	168	180	192	204
	6	12	18	24	30	36	42	48	54	60	66	72	78	84	90	96	102
	Months	12	18	24	30	36	42	48	54	60	66	72	78	84	90	96	102
Miles x 1000	7.5	15	22.5	30	37.5	45	52.5	60	67.5	75	82.5	90	97.5	105	112.5	120	
	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	
Change engine oil and replace filter																	
VEHICLE INTERIOR																	
Reset the Service Interval Indicator																	
Check operation of all lights, warning indicators and horn																	
Check operation of front/rear wiper washer systems																	
Check condition and security of seats and seat belts																	
Replace pollen filter																	
VEHICLE EXTERIOR																	
Check condition of wiper blades																	
Check operation of all door/flap/hood checks and catches; lubricate door checks																	
Conduct corrosion warranty inspection																	
ENGINE COMPARTMENT																	
Check battery condition; check / top up electrolyte level																	
Check / top up fluid levels (brake, power steering, windshield washer)																	
Check / top up coolant level; check specific gravity																	
Check condition of accessory drive belt(s) and, if fitted, supercharger drive belt																	
Change brake fluid: every 3 years																	
Change engine coolant: every 10 years																	
Clean debris from auxiliary oil cooler (supercharged vehicles)																	
Replace spark plugs																	
Replace fuel filter																	

2009 MY Maintenance Schedule Range Rover Sport

		Nominal Maintenance Interval – whichever occurs first (based on expected vehicle display).																			
Type	OIL	A	OIL	B	OIL	A	OIL	B	OIL	A	OIL	B	OIL	A	OIL	B	OIL	A	OIL	B	
Kilometers x 1000	12	24	36	48	60	72	84	96	108	120	132	144	156	168	180	192	204	216	228	240	
Months	6	12	18	24	30	36	42	48	54	60	66	72	78	84	90	96	102	108	114	120	
Miles x 1000	7.5	15	22.5	30	37.5	45	52.5	60	67.5	75	82.5	90	97.5	105	112.5	120	127.5	135	142.5	150	
SERVICE																					
ENGINE COMPARTMENT (CONTINUED)																					
Replace air cleaner element								●											●		
Replace accessory drive belt(s); vehicles with Dynamic Response														●							
Replace accessory drive belt(s); vehicles without Dynamic Response																					●
Replace supercharger drive belt (supercharged vehicles)																			●		
VEHICLE UNDERBODY																					
NOTE: Remove all road wheels before inspecting brake components.																					
Inspect brake pads for wear, calipers for leaks, and disks for condition				●				●					●					●			●
Lubricate wheel centers			●					●					●					●			●
Check adjustment of electronic parking brake			●					●					●					●			●
Inspect tire pressures, condition, and tread depth			●					●					●					●			●
NOTE: Refit wheels to opposite sides of the same axle, unless vehicle is fitted with unidirectional tires.																					
Inspect exhaust system for leaks, security and damage			●					●					●					●			●
Inspect for fluid leaks			●					●					●					●			●
Inspect condition and operation of suspension and steering components			●					●					●					●			●
Check tie rod end torque; tighten to 76 Nm (56 lb-ft.)			●					●					●					●			●
Inspect fuel, hydraulic and fluid pipes, hoses and unions			●					●					●					●			●
Inspect electrical harnesses, routing and connections			●					●					●					●			●
Replace all flexible brake hoses: every 6 years																					●
Change transmission fluid and filter: every 10 years																					●
Change rear locking differential oil																					●
Change front and rear axle oil (non-locking differential): every 10 years																					●
Change transfer box oil; replace drain and fill plugs and washers																					●
Remove debris from between Dynamic Response valve block and chassis																					●
Replace filter in Dynamic Response valve block; replace lost fluid																					●
Conduct road test; select LOW range gears and drive the vehicle 3 – 4 vehicle lengths, then reselect HIGH range gears																					●

NOTE: Should the vehicle have a high proportion of short journeys or operate in severe conditions, Land Rover Canada recommends that the maintenance intervals be cut in half. Contact your Land Rover retailer for additional information and recommendations.

		Nominal Maintenance Interval – whichever occurs first (based on expected vehicle display).																			
Type	OIL	A	OIL	B	OIL	A	OIL	B	OIL	A	OIL	B	OIL	A	OIL	B	OIL	A	OIL	B	
Kilometers x 1000	12	24	36	48	60	72	84	96	108	120	132	144	156	168	180	192	204	216	228	240	
	6	12	18	24	30	36	42	48	54	60	66	72	78	84	90	96	102	108	114	120	
Miles x 1000	7.5	15	22.5	30	37.5	45	52.5	60	67.5	75	82.5	90	97.5	105	112.5	120	127.5	135	142.5	150	
Change engine oil and replace filter	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
VEHICLE INTERIOR																					
Reset the Service Interval Indicator	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Check operation of all lights, warning indicators and horn	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Check operation of front/rear wiper washer systems	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Check condition and security of seats and seat belts	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
VEHICLE EXTERIOR																					
Check condition of wiper blades	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Check operation of all door/flap/hood checks and catches; lubricate door checks	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Lubricate all door edge seals	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Conduct corrosion warranty inspection	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
ENGINE COMPARTMENT																					
Check battery condition; check / top up electrolyte level	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Check / top up fluid levels (brake, power steering, windshield washer)	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Check / top up coolant level; check specific gravity	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Check condition of accessory drive belt(s) and, if fitted, supercharger drive belt	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Replace pollen filter	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Change brake fluid: every 3 years	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Change engine coolant: every 10 years	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●

Nominal Maintenance Interval – whichever occurs first (based on expected vehicle display).																						
Type	OIL A	OIL B	OIL A	OIL B	OIL A	OIL B	OIL A	OIL B	OIL A	OIL B	OIL A	OIL B	OIL A	OIL B	OIL A	OIL B						
Kilometers x 1000	12	24	36	48	60	72	84	96	108	120	132	144	156	168	180	192	204	216	228	240		
Months	6	12	18	24	30	36	42	48	54	60	66	72	78	84	90	96	102	108	114	120		
Miles x 1000	7.5	15	22.5	30	37.5	45	52.5	60	67.5	75	82.5	90	97.5	105	112.5	120	127.5	135	142.5	150		
ENGINE COMPARTMENT (CONTINUED)																						
Replace spark plugs													•									
Replace fuel filter								•														•
Replace air cleaner element																						
Replace accessory drive belt(s)								•														•
Replace supercharger drive belt (supercharged vehicles)																						•
VEHICLE UNDERBODY																						
NOTE: Remove all road wheels before inspecting brake components.																						
Inspect brake pads for wear, calipers for leaks, and disks for condition	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Lubricate wheel centers	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Check adjustment of electronic parking brake	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Inspect tire pressures, condition, and tread depth	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
NOTE: Refit wheels to opposite sides of the same axle, unless vehicle is fitted with unidirectional tires.																						
Inspect exhaust system for leaks, security and damage	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Inspect for fluid leaks	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Inspect condition and operation of suspension and steering components	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Inspect fuel, hydraulic and fluid pipes, hoses and unions	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Inspect electrical harnesses, routing and connections	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Replace all flexible brake hoses: every 6 years																						•
Change transmission fluid and filter: every 10 years																						•
Change rear locking differential oil																						•
Change front and rear axle oil (non-locking differential): every 10 years																						•
Change transfer box oil; replace drain and fill plugs and washers																						•
Conduct road test; select LOW range gears and drive the vehicle 3 – 4 vehicle lengths, then reselect HIGH range gears																						•

Maintenance Service Record

MAINTENANCE SERVICE RECOMMENDATIONS

Climatic and operating conditions affect maintenance requirements to a large extent. Therefore, the determination of maintenance intervals must be left to the good judgment of the owner or the advice of an authorized Land Rover retailer.

Vehicles operating under arduous conditions – frequent short trips, off-road use, trailer towing and frequent starts below freezing – will require more frequent servicing. Under these circumstances, the maintenance intervals should be cut in half. For vehicles driven low kilometers monthly, the maintenance intervals need not be as frequent.

Performance of recommended maintenance is not required to retain eligibility for the emission warranty or manufacturer recalls.

Record of Retailer Service

The undersigned retailer certifies that on the date listed, this vehicle was serviced as per the maintenance schedule, and any conditions covered by a Land Rover warranty were repaired or rectified.

MAINTENANCE INTERVAL

OIL: 12,000 kilometers

We certify that this maintenance service has been completed in accordance with the manufacturer's schedule applicable to your vehicle.

Date _____ Odometer _____

RETAILER STAMP

Signature _____

MAINTENANCE INTERVAL

A: 24,000 kilometers

We certify that this maintenance service has been completed in accordance with the manufacturer's schedule applicable to your vehicle.

Date _____ Odometer _____

RETAILER STAMP

Signature _____

MAINTENANCE INTERVAL

OIL: 36,000 kilometers

We certify that this maintenance service has been completed in accordance with the manufacturer's schedule applicable to your vehicle.

Date _____ Odometer _____

RETAILER STAMP

Signature _____

Maintenance Service Record

MAINTENANCE INTERVAL

B: 48,000 kilometers

We certify that this maintenance service has been completed in accordance with the manufacturer's schedule applicable to your vehicle.

Date _____ Odometer _____

RETAILER STAMP

Signature _____

MAINTENANCE INTERVAL

OIL: 84,000 kilometers

We certify that this maintenance service has been completed in accordance with the manufacturer's schedule applicable to your vehicle.

Date _____ Odometer _____

RETAILER STAMP

Signature _____

MAINTENANCE INTERVAL

OIL: 60,000 kilometers

We certify that this maintenance service has been completed in accordance with the manufacturer's schedule applicable to your vehicle.

Date _____ Odometer _____

RETAILER STAMP

Signature _____

MAINTENANCE INTERVAL

B: 96,000 kilometers

We certify that this maintenance service has been completed in accordance with the manufacturer's schedule applicable to your vehicle.

Date _____ Odometer _____

RETAILER STAMP

Signature _____

MAINTENANCE INTERVAL

A: 72,000 kilometers

We certify that this maintenance service has been completed in accordance with the manufacturer's schedule applicable to your vehicle.

Date _____ Odometer _____

RETAILER STAMP

Signature _____

MAINTENANCE INTERVAL

OIL: 108,000 kilometers

We certify that this maintenance service has been completed in accordance with the manufacturer's schedule applicable to your vehicle.

Date _____ Odometer _____

RETAILER STAMP

Signature _____

Maintenance Service Record

MAINTENANCE INTERVAL

A: 120,000 kilometers

We certify that this maintenance service has been completed in accordance with the manufacturer's schedule applicable to your vehicle.

Date _____ Odometer _____

RETAILER STAMP

Signature _____

MAINTENANCE INTERVAL

OIL: 156,000 kilometers

We certify that this maintenance service has been completed in accordance with the manufacturer's schedule applicable to your vehicle.

Date _____ Odometer _____

RETAILER STAMP

Signature _____

MAINTENANCE INTERVAL

OIL: 132,000 kilometers

We certify that this maintenance service has been completed in accordance with the manufacturer's schedule applicable to your vehicle.

Date _____ Odometer _____

RETAILER STAMP

Signature _____

MAINTENANCE INTERVAL

A: 168,000 kilometers

We certify that this maintenance service has been completed in accordance with the manufacturer's schedule applicable to your vehicle.

Date _____ Odometer _____

RETAILER STAMP

Signature _____

MAINTENANCE INTERVAL

B: 144,000 kilometers

We certify that this maintenance service has been completed in accordance with the manufacturer's schedule applicable to your vehicle.

Date _____ Odometer _____

RETAILER STAMP

Signature _____

MAINTENANCE INTERVAL

OIL: 180,000 kilometers

We certify that this maintenance service has been completed in accordance with the manufacturer's schedule applicable to your vehicle.

Date _____ Odometer _____

RETAILER STAMP

Signature _____

Maintenance Service Record

MAINTENANCE INTERVAL

B: 192,000 kilometers

We certify that this maintenance service has been completed in accordance with the manufacturer's schedule applicable to your vehicle.

Date _____ Odometer _____

RETAILER STAMP

Signature _____

MAINTENANCE INTERVAL

OIL: 228,000 kilometers

We certify that this maintenance service has been completed in accordance with the manufacturer's schedule applicable to your vehicle.

Date _____ Odometer _____

RETAILER STAMP

Signature _____

MAINTENANCE INTERVAL

OIL: 204,000 kilometers

We certify that this maintenance service has been completed in accordance with the manufacturer's schedule applicable to your vehicle.

Date _____ Odometer _____

RETAILER STAMP

Signature _____

MAINTENANCE INTERVAL

B: 240,000 kilometers

We certify that this maintenance service has been completed in accordance with the manufacturer's schedule applicable to your vehicle.

Date _____ Odometer _____

RETAILER STAMP

Signature _____

MAINTENANCE INTERVAL

A: 216,000 kilometers

We certify that this maintenance service has been completed in accordance with the manufacturer's schedule applicable to your vehicle.

Date _____ Odometer _____

RETAILER STAMP

Signature _____

Notes

PLACE
STAMP
HERE

Land Rover Canada

ATTN: Customer Relationship Center
8 Indell Lane
Bramalea, Ontario
L6T 4H3



24-Hour Roadside Assistance Line 1-800-461-2325

When calling for Roadside Assistance, please have the following information ready:

- Your Vehicle Identification Number (VIN)
- Current odometer reading of your Land Rover vehicle
- Location of your Land Rover vehicle
- Telephone number where you can be reached
- Brief description of the problem



SECURITY INFORMATION

VIN (Vehicle Identification Number)

KEY CODE

KEEP THIS
CARD IN A
SAFE PLACE –
NOT IN YOUR
VEHICLE



SECURITY INFORMATION

VIN (Vehicle Identification Number)

KEY CODE

KEEP THIS
CARD IN A
SAFE PLACE –
NOT IN YOUR
VEHICLE



**24-Hour Roadside Assistance Line
1-800-461-2325**

24-Hour Assistance in Canada and the U.S.:

- Emergency Towing
- Roadside Assistance
- Retailer Locator Service
- Computerized Trip Routing Service

VIN (Vehicle Identification Number)